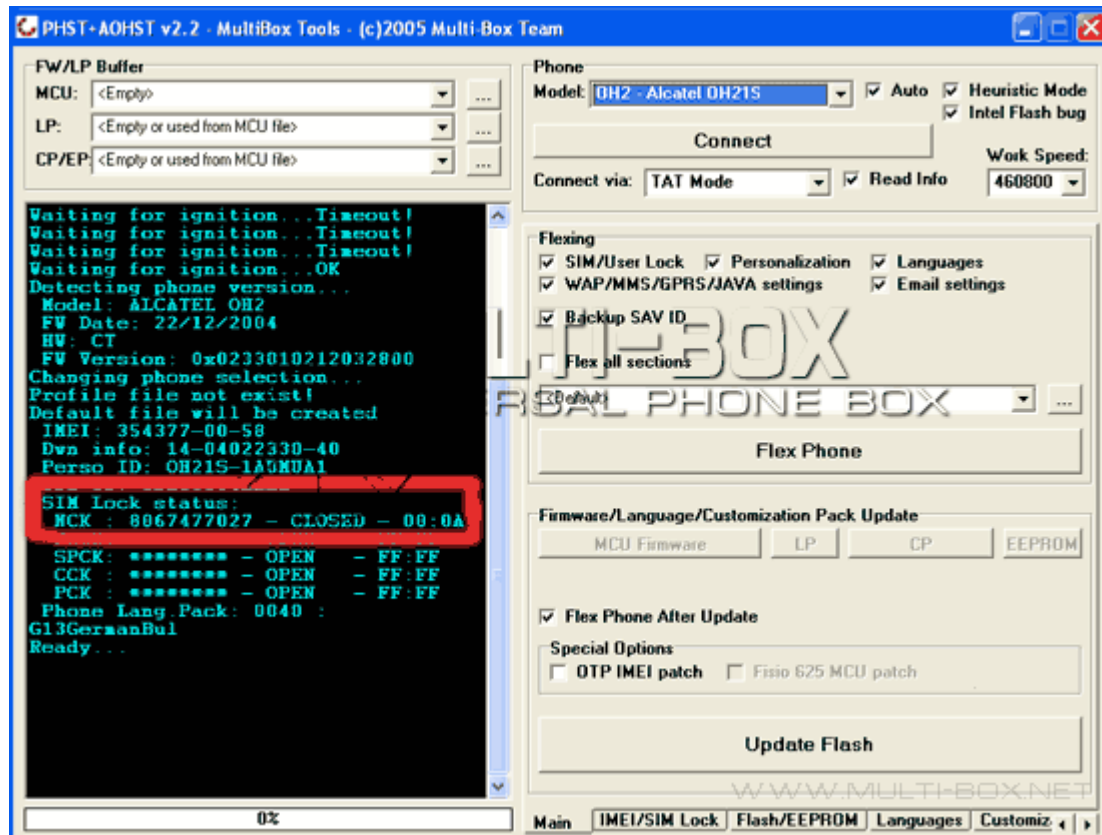
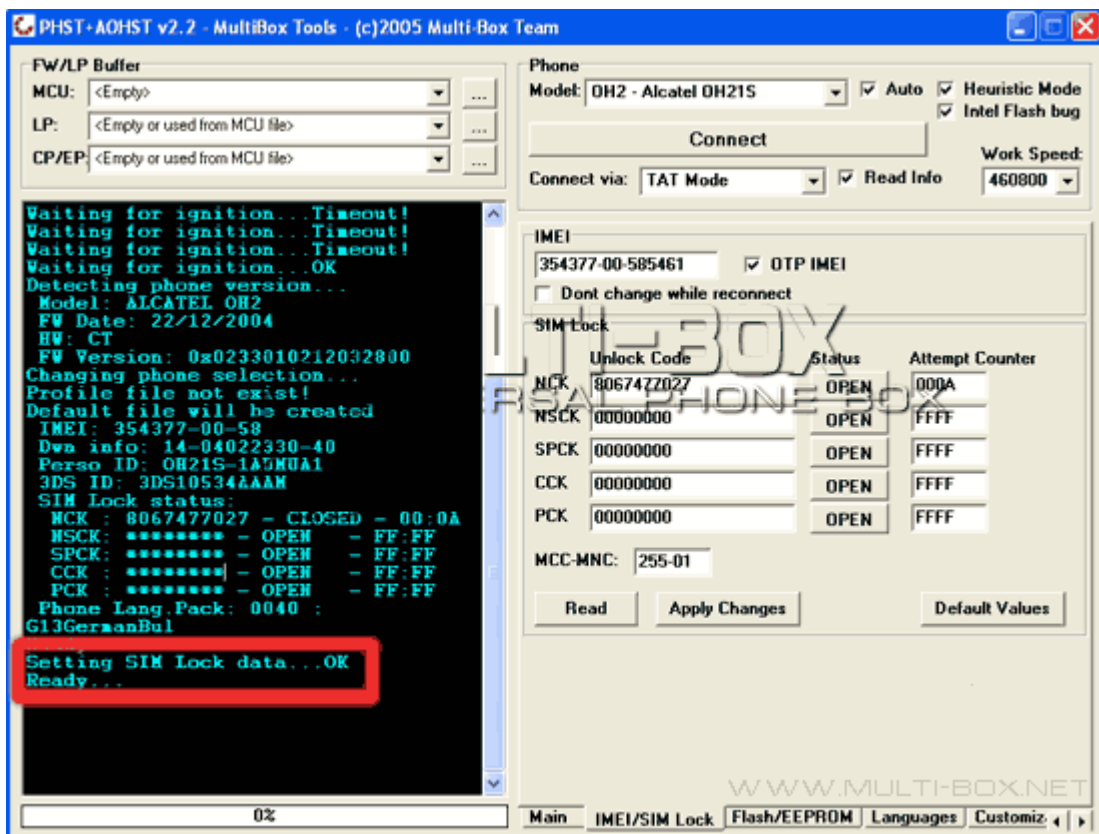


How to unlock Alcatel?

1. Take the Multi-box and connect it to USB-port of PC using the USB cable.
2. Start the Philips and Alcatel service tool of the latest version. The necessary socket will began blinking at the same moment - this must be one called "UNI".
3. Take the cable for Philips 530, insert it to the blinking socket and then connect cable to your phone.
4. Press "Connect" in the "Main" window of the program. Software will automatically define that this is Alcatel OH2 - so you don't need to choose it yourself. Program will read all the info and show what is locked (in the given case NCK is closed) - you can see this on the picture bellow.



5. Than go to the section "IMEI/SIM Lock".
6. There you will see differnet types of locks. Press "Closed" near the one which is closed. Then press "Apply changes".
7. Check if the phone is unlocked pressing "Read". Programm will show next ->



8. That's all - phone is unlocked.

If any problems appear - for example, programm shows "Waiting for ignition - Timeout!", try to disconnect and then connect the phone again. Also the cable can be broken or just connection to the phone is bad, so the Multi-box can't read info. Don't be scared if you see some error - and don't be lazy and try to find out what's wrong.

If the software wrote next: "Unknown firmware" - just need to read full flash and send it to: support@multi-box.net